

## LETTER OF WARRANT FOR DECEUNINCK UPVC PROFILES

Without prejudice to the stipulations here in after set forth, defects regarding the aforesaid Deceuninck Window profiles shall be covered by a 10-year warranty starting on the date of invoice of the window profiles delivered by Deceuninck to the authorized trader/builder concerned.

Deceuninck must be informed of any defect in writing without delay and not later than 8 days from its discovery and such notification must be accompanied by a copy of the invoice proving the delivery of the profiles concerned.

Deceuninck warrants that the window profiles do not crack, swell or corrode, that they do not expand except for the specific PVC material expansion and that they have such color stability as is hereinafter specified.

As regards the color stability, Deceuninck warrants that after being exposed to outside air for 10 years, in climatologic conditions corresponding to less than 180 kLy/year of solar energy, the color of the profiles will remain almost unchanged on the understanding that the contrast corresponding to scale 3/4 on the grey scale according to ISO 105/A03 is not exceeded. The contrast concerned must be determined on a clean surface.

Deceuninck shall, however, not be liable for inter alia:

- Damage caused by poor maintenance, inappropriate maintenance products or air pollution.
- Damage directly or indirectly caused by the improper use of the window profiles or for instance by inappropriate storage or handling, shocks or scratches as a result of installation, vandalism, etc.
- The consequences of an abnormal load.
- Dirt that can be removed by appropriate and/or regular maintenance.
- Damage directly or indirectly caused by repairs carried out to the window profiles by third parties.
- Damage caused by the use of products that are not intended to come into contact with the window profiles. Damage directly or indirectly caused by unforeseen phenomena and/or force majeure

Deceuninck cannot be held liable for any indirect or consequential damage caused by defects (hidden or not) to the delivered window profiles; the liability is limited to the replacement of these profiles and the related direct costs.

This warranty can be invoked only if Deceuninck has been granted the right to inspect and examine the defects and damage to the window profiles concerned and the possible causes thereof.

This warranty can be invoked only for defects visible to the naked eye at a distance of one meter and insofar as the profiles have been installed in accordance with the current manufacture and installation regulations regarding such window profiles.

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